

Please carefully read our STUDIO Payment Policy for Memberships, Subscriptions and Termly Courses, thank you.

1. Families must have an active STUDIO Family Membership in order book any 'Syllabus Courses', Membership is not required for 'Short Courses'.
2. Unless arranging a pre-arranged trial session, courses cannot not be attended without a booking confirmation.
3. Short Courses qualify for a discount for early bookings, this information will be made available on our website and social media channels. Discounts cannot be honoured past the advertised closing date.
4. In the unlikely instance that students continue to attend without a booking confirmation, invoices will be raised following the end of the second week of each course. Please be aware that any invoices generated will incur a £5 administration fee, and that 2nd invoices will be subject to further administration charges.
5. Monthly subscriptions commit the family to 4 monthly payments per academic term which must be activated in September for those joining in the Autumn, January for those joining in the Spring, and May for those joining in the Summer. Once you have subscribed you don't need to make any further online bookings for the remainder of the academic year. Our monthly fees are spread over 12 months including the weeks and months when students break for school holidays. If a subscription is cancelled or suspended mid term, families will be invoiced for the remaining fees, please note that invoices will incur the normal administration costs and protocol.
6. "Oops Months" are in place on the subscriptions section of our website for any missed monthly payments, please note that "Oops Months" are considered a late payment and will incur a small administration fee which is included within the online booking, we advise subscribers to check that their payment information is kept up to date and that adequate funds are available to cover your automatic reoccurring payments.
7. Bookings are non refundable and non transferable.
8. Pay as you dance classes must be paid at the point of attendance.
9. Refunds cannot be made for classes cancelled in the event of extreme weather.
10. Refunds cannot be made for any sessions not attended, this includes scheduled appointments, illness, injury and COVID 19 isolation. Long term absence for conditions supported with a medical certificate will be considered on a case by case basis.
11. Bookings are taken on a first come first served basis, each course has a maximum student capacity.
12. We understand that families can sometimes face difficulty and various situations beyond their control, please do get in touch if you need to discuss in confidence anything that will affect your payments from reaching us on time, we will be happy to help if we can.