



## **STUDIO Uniform / Merchandise Policy**

# **DORSET**

### **Uniform for weekly classes**

Each STUDIO course has a set uniform list. These items are to be purchased via us to ensure continuity and so correct regulation items are worn for classes and examinations. At the beginning of a new academic year some students may need to update their uniform and/or order new items. May we ask all students to be in the full correct uniform by the next half-term (October). New syllabus students will be allowed longer time to purchase all required items however our main priority items which should be purchased first are the leotard and tap shoes.

### **Ordering Uniform / Merchandise Online**

All uniform and merchandise can now be ordered via the website's "SHOP" page. All the items we sell will be available online to purchase anytime. For families unaware of the sizing, we will have a size guide available for each item or to ensure the size is correct, we suggest organising a fitting with THE STUDIO Team before purchasing. These fittings can be organised via email or text. No items will be ordered or handed out without full payment.

### **When receiving new items**

After uniform is handed out in class, may we ask families to check the sizing at home to ensure it is correct. All shoes are to be tried on with socks and on a carpeted flooring, and any garments are to be tried on with appropriate underwear. If any items are damaged or worn after handing out we will be unable to exchange or refund.

### **Exchanges or Refunds**

If an item is too big or small please let us know and bring them to us on your next STUDIO visit. Unfortunately, we will be unable to process an exchange or refund until we have received the original item.

### **Merchandise Items**

Each of our merchandise products are made to order so may take up to 3-weeks to reach you. We suggest a fitting for any merchandise items as unfortunately one printed they will be non-refundable and non-exchangeable.

Thank you for reading.  
Stay safe, stay well, and always keep the fun

*Miss Emilie x*  
Miss Emilie Hardy L.I.S.T.D  
Principal of THE STUDIO